



1. Scope of Services

1.1. **Installation:** The service provider agrees to install the 3D printer at the client's designated location. Installation includes unboxing, assembly, calibration, and initial setup.

1.2. **Training:** The WOL3D will provide training on the operation, maintenance, software (Slicer) and basic troubleshooting of the 3D printer. Training will be conducted onsite or remotely, as agreed upon by both parties.

2. Responsibilities

2.1. Client Responsibilities:

- Provide a suitable environment for the installation, including necessary power sources and space.
- Ensure that the personnel designated to receive training are available at the scheduled time.
- Ensure that all safety guidelines provided during training are adhered to.
- **Travel Expenses:** The client is responsible for covering all travel-related expenses for the WOL3D's engineer(s), including but not limited to transportation, accommodation, and meals. These costs will be invoiced separately, and the client agrees to pay these charges within 2 days of receipt of the invoice.

2.2. WOL3D Responsibilities:

- Perform the installation and software (Slicer) training services in a professional manner.
- Provide all necessary documentation, including user manuals and safety guidelines.
- Technical support for 7 days will be provided after the installation for issues directly related to the installation or training.

3. Timeline

3.1. **Scheduling:** The installation and training will be scheduled at a mutually convenient time before/after of the 3D printer's delivery.

3.2. **Delays:** If either party anticipates a delay, they must notify the other party at least 2 days in advance and the new date will be mutually agreed upon.

4. Payment Terms

4.1. **Fees:** The total fee for the installation and training services is 5000 INR, excluding any taxes, travel-related expenses, or additional charges.

4.2. **Travel Expenses:** As specified in Section 2.1, travel expenses incurred by the WOL3D engineer(s) will be billed to the client separately as per the location and distance from the nearby office of WOL3D

5. Warranty and Liability

5.1. **Warranty:** The WOL3D warrants that the installation and training will be performed with reasonable care and skill. Any defects in the service provided must be reported within 1 days for rectification.

5.2. **Limitation of Liability:** The WOL3D's liability is limited to the cost of the services provided. The service provider will not be liable for any indirect, incidental, or consequential damages.

6. Confidentiality

6.1. Both parties agree to maintain confidentiality regarding any proprietary information shared during the installation and training process.

7. Governing Law

8.1. These terms and conditions are governed by and construed in accordance with the laws of India.

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For FAQ visit <https://worldoflilliputs.com/technical-support>